#### Ltd.+ Website Tender

**Ref. No.:** 14-VII/TMK(2597)17PB/T-36

1. Vendor's Legal Name

# IMPORTANT INSTRUCTIONS FOR THOSE VENDORS WHO ARE APPLYING IN RESPECT OF LIMITED + WEB TENDER ENQUIRY AFTER DOWNLOADING FROM NPL WEBSITE.

Interested manufacturers/ their authorized vendors having capability of proper supply/installation of required items as per enquiry can also submit their offer directly on the basis of website tender in the manner prescribed in such tender enquiry uploaded on NPL website **www.nplindia.org**.

In such cases, the tenderer has to <u>attach invariably a copy of the enquiry downloaded from the NPL website</u> duly stating in covering letter that the enquiry is downloaded by them and also **attached VENDOR DECLARATION FORM** as per annexure 'X'; failing which the offer not be considered.

Annexure-'X'

# **VENDOR'S DECLARATION FORM**

[The interested vendor shall fill in this form and should submit along with tender document without fail. This should be done on the letter head of the firm]

3.	Vendor's Legal Address in Country of Registration:	
4.	Vendor's Authorization Representative Information	
	Name :	
	Designation :	
	Address :	
	Telephone/Fax numbers:	
	Email Address :	
<b>5.</b>	Please provide following details in reference	
	of firm, as applicable	
	GST NO. :	
	PAN NO ·	
	1711110.	

2. Vendor's actual or intended Country of Registration:



# CSIR-NATIONAL PHYSICAL LABORATORY

(Council of Scientific & Industrial Research)

Dr. K. S. Krishnan Marg, Near Pusa Campus, New Delhi-110 012.

From: Director

**CSIR-National Physical Laboratory** 

Tender No.:	14-VII/TMK(2597)17PB/T-36	Date:	27.10.2017
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To | Airmail/Email | [LTD.+WEB TENDER]

Dear Sirs,

We are interested to purchase the following items from the reputed Indian/Foreign Manufacturers or their Sole Authorized Dealers/Distributors/Agents. Kindly send us the Quotations/Performa invoice in closed/sealed covers with wax/cello tape/ company seal indicating minimum delivery period. The sealed envelope containing your quotation super scribed with our reference no., Due Date of Tender and addressed to Director, NPL should reach this office latest by 16.11.2017 up to 4.30 PM (IST). The quotations will be opened on 17.11.2017 at 2:30 P.M (IST). onwards in the presence of supplier's representative who wish to present themselves at that time.

Sr.	Name of item	Qty.
No		
1	MICROBALANCE	ONE
	(Detailed specification of Microbalance is attached)	

Please see reverse of the page for terms & conditions

Yours faithfully,

SB: Single Bid

Section Officer (S&P)

**Encl: detailed Specification with terms & conditions** 

E-MAIL: **spo@nplindia.org Telefax:** 011-45608645, **Fax:** 91-11-45609310

#### **TERMS & CONDITIONS**

## **PRICES**

# 1. For goods manufactured in India:

- (i) The price of goods quoted Ex-Works including taxes already paid.
- (ii) GST and other taxes like excise duty etc. which will be payable on the goods if the contract is awarded.
  - (a) The charges for inland transportation, insurance and other local service required for delivering the goods at the desired destination as specified in the price schedule form.
  - **(b)** The installation, commissioning and training charges including any incidental services, if any.

## 2. For goods manufactured abroad:

- (i) The price of the goods, quoted on FCA (Named place of delivery abroad) or FOB (Named port of shipment), as specified in the schedule form.
- (ii) The charges for insurance and transportation of the goods to the port/place of destination.
- (iii) The agency commission charges, if any.
- (iv) The installation, commissioning and training charges including any incidental services, if any.
- 3. We are exempted from payment of Excise Duty under notification number 10/97 dated 01.03.1997 and Customs Duty under notification No.51/96 dated 23.07.1996. Hence Excise Duty and Customs Duty, if any, should be shown separately. No other charges than those mentioned clearly in the quotation will be paid.
- 4. **Sales Tax:** We are not authorized to issue any Sales Tax Form 'C' & 'D'. However, being R&D Organization concessional Sales Tax Forms can be issued, if it is applicable in your states from where the material is being supplied.

# **6.** VALIDITY OF OFFER:

The prices must be valid at least for a period of **90 days for indigenous supplies** & **180 days for imports** from the date of opening of the Tender. No changes in prices will be acceptable in any condition after opening of tender till the validity of the offer or execution of the order whichever is later.

## 7. REASONABILITY OF PRICES:

- a) Please quote best minimum prices applicable for a premiere Research Institution, <u>leaving no</u> scope for any further negotiations on prices.
- b) The quoting party should give a certificate to the effect that the quoted prices are the minimum and they have <u>not quoted</u> the same item on lesser rates than those being offered to NPL to any other customer nor they will do so till the validity of offer or execution of the purchase order, whichever is later.
- c) Copies of at least last three supply orders of the last 3 years received from other customers along with details of such supply orders preferably in India for the same item/model may be submitted with the offer giving reasons of price difference of their supply order & those quoted to us, if any.
- d) The party must give details of identical or similar equipment, if any, supplied to any CSIR lab during last three years along with the final price paid and Performance certificate from them.
- **8.** <u>ANNUAL MAINTENANCE CHARGES:</u> The party <u>must</u> mention in the quotation, the rate/amount of annual maintenance charges, if we opt for maintenance contract after expiry of the warranty period. This is mandatory to mention.

## 9. SPECIFICATIONS:

- A. Specifications are basic essence of the product. It must be ensured that the offers must be strictly as per our specifications. At the same time it must be kept in mind that merely copying our specifications in the quotation shall not make the parties eligible for consideration of the quotation. A quotation has to be supported with the printed technical leaflet/literature of the quoted model of the item by the quoting party/manufacturer and the specifications mentioned in the quotation must be reflected/supported by the printed technical leaflet/literature. Therefore the model quoted invariably be highlighted in the leaflet/literature enclosed with the quotation. Non-compliance of the above shall be treated as incomplete/ambiguous and the offer can be ignored without giving an opportunity for clarification/negotiation etc. to the quoting party.
- 10. <u>PERIOD & MODE OF DELIVERY:</u> The delivery period is the essence of supply; hence it must be indicated specifically in the quotation. Mode of delivery, tentative size and weight of consignment may also be indicated in the quotation.
- 11. PERFORMANCE SECURITY: All the successful bidders will have to submit the Performance Bank Guarantee or establish a Standby Letter of Credit (SLOC) or a Bankers cheque / or FDR pledged in favour of DIRECTOR, NPL for required amount as per payment terms mentioned at clause 12 below except where supplier opts for release of amount equivalent to PBG after expiry of warranty period. The PBG format shall be provided to the successful bidder later on along with the purchase order.

## **12.** PAYMENT CONDITION:

## **A.** FOR INDIGENEOUS SUPPLIES:

**Payment on Bill Basis after supply:** For local supplies the payment will be made only after satisfactory installation, commissioning and performance of the equipment at NPL, New Delhi and after certification by our technical expert/scientist. However, supplier will be required either to submit performance bank guarantee (PBG) for 10% amount of the total value of equipment, after installation of the material, valid up to 60 days after the expiry of warranty period or the equivalent amount shall be released after expiry of the satisfactory warranty period.

## **B. FOR IMPORTS:**

The payment against imports shall be made through irrevocable L/C. <u>L/C will be opened</u> for 100% FOB/FCA value. 90% of L/C amount shall be released on presentation of complete and clear shipping documents and remaining 10% shall be released after satisfactory installation/demonstration/commissioning.

#### OR

100% THROUGH WIRE TRANSFER/TT: PAYMENT SHALL BE RELEASED UPON SATISFACTORY INSTALLATION OF SUBJECT ORDER MATERIAL AT NPL site.

- **13.** COMMENCEMENT OF WARRANTY PERIOD: Atleast 12 months, the warranty period of an item shall commence after receipt of the items in good working condition and from the date of its satisfactory installation/commissioning/demonstration at the project site in NPL, New Delhi. The warranty period shall be extended for the period of delay in satisfactory installation and delay in warranty services.
- **14. NO ADVANCE PAYMENT:** No advance payment will be made to any supplier.

- 15. <u>INSTALLATION:</u> The equipment should be installed/commissioned and demonstrated, by the supplier at NPL immediately but within two months in any case after receipt of the item in NPL and the same will be put under operation to the satisfaction of our technical expert/Scientist who will test the performance of the equipment. No separate charges for installation etc. will be paid to the party beyond the quoted prices.
- 16. <u>GUARANTEE/WARANTEE:</u> The equipment/instrument must be guaranteed/warranted for a period of at <u>least</u> one year, if not specifically mentioned otherwise in the specifications sheet, from the date of its satisfactory installation/commissioning against all manufacturing defects. If the equipment is found defective during this period the whole equipment or part thereof will have to be replaced/repaired by the supplier free of cost at the NPL or at site of the supplier for which 'to and fro' expenses will be borne by the supplier. However, if the items are guaranteed for a period of more than one year, it may be specifically mentioned in the quotation
- 17. <u>AFTER SALES SERVICES:</u> It should be clearly mentioned in the quotation whether the after sales services during and after the completion of warranty shall be provided directly by the supplier or their authorized agent/representative. Terms of the after sales services, if any, may be mentioned in the offer. However, in both the cases the original supplier shall be responsible for poor performance/services.

## **18. INSPECTION:**

- a) The inspection of the system will be done by our technical expert /Scientist in the presence of firm's representative.
- b) In case of receipt of the material in short supply or damaged condition the supplier will have to arrange the supplies/ replacement of goods free of cost pending the settlement of the insurance case wherever applicable on FOR at the NPL. Or CIF basis till satisfactory installation of the system.
- c) The supplier should arrange for physical Inspection of the items directly or through their authorized representative within seven days of arrival of the consignment failing which they will be responsible for the losses. After the shipment is effected, the supplier/its representative/Indian agents must remain in touch with the lab/instt. to ascertain the date of arrival of consignment.
- 19. <u>AGENCY AGREEMENT BETWEEN THE PRINCIPAL AND INDIAN AGENT –</u> REGARDING INVOLMENT OF FOREIGN PURCHSE :
  - **a.** In case Offer is submitted <u>by Indian agent/representative</u> on behalf of foreign Principal, a **certified copy of the Agency Agreement** between the Principal and the Agent must be submitted with the quotation.
  - **b.** It is mandatory for Foreign bidders to disclose the name and address of agent and representative in India and Indian bidder to disclose their foreign principal or associates.
  - **c.** In case the Offer is submitted by Indian Subsidiary of Foreign firm, a copy of certified document must be provided along with Offer.
  - d. The details of all supplies involving the foreign exchange shall be furnished to the Enforcement Directorate, New Delhi as per rule. It may be noted that only the quoting parties & their principals shall be responsible for violation of Foreign Exchange Management Act (FEMA) for not declaring the actual bilateral mutual interests, if any.
  - e. Indian agency commission shall be paid only to the Indian Agents in Indian Rupee out of the quoted FOB/Ex-works prices, after receipt of goods in good working condition & satisfactory installation/demonstration/commissioning of the items.

## **20.** USERS LIST:

- **a.** The list of users specifically for the same model/make of the quoted item (not the list of general users) along with the complete name, address & contact numbers of the user organizations/persons may be submitted with the quotation along with the performance certificates from all/some of them.
- b. If you have supplied identical or similar equipment to other CSIR Labs./Instts., the details of such supplies for the preceding three years shall be given together with the prices finally paid.

## 21. PENALTY CLAUSE FOR LATE DELIVERY & LATE INSTALLATION:

- > Subject to operation of Force Majeure, time for delivery and acceptance is the essence of this contract. The supplier shall arrange to ship the ordered materials within the delivery period mentioned in the order unless extended with/without penalty.
- In case of delay either in supply or in installation on part of the supplier, a penalty @ 0.5% per week of Order/FOB value will be charged for delayed period subject to a maximum of 10% of order/FOB value. However, no Penalty shall be applicable if the delay in supply or installation, is attributable on the part of NPL.
- If the delay in the shipment of the ordered materials attributable to the supplier exceeds agreed time period from the date of original agreed upon date of shipment and extended with/without penalty, the NPL, New Delhi shall have the right to cancel the contract/purchase order and recover the liquidated damages from other dues of the party or by legal means. It will also affect the other/future business dealings with such suppliers.

- **TRAINING:** Wherever needed, Our Scientist/Technical persons should be trained by the supplier at the project site free of cost. In case the person is to be trained at supplier's site abroad or in India it should be mentioned in the quotation clearly. The supplier should bear all the expenses for such training including 'to & fro' fares and lodging & boarding charges.
- **23. ACCEPTANCE OR REJECTION OF OFFER:** The Director, NPL, New Delhi reserves the right to accept or reject any quotation /tender in part or full without assigning any reason thereof. The successful bidder should submit Order acceptance within 15 days from the date of issue.
- **24. PAGE NUMBERING & SIGNATURES:** Your offer should be a page numbered and signed by an authorized signatory giving his/her name and designation below the signatures.
- **25. INTERIM ENQUIRIES:** No interim inquiries will be attended.
- **26. FORCE MAJEURE:** The Supplier shall not be liable for forfeiture of its performance bank guarantee, liquidated damages or termination for default, if and to the extent that, it's delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure. For purposes of this Clause, "Force Majeure" means an event beyond the control of the Supplier and not involving the Supplier's fault or negligence and not foreseeable. Such events may include, but are not limited to, acts of the Purchaser either in its sovereign or contractual capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.

If a Force Majeure situation arises, the Supplier shall promptly notify the Purchaser in writing of such conditions and the cause thereof. Unless otherwise directed by the Purchaser in writing, the Supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

**27. DISPUTE SETTLEMENT:** The Purchaser and the Supplier shall make every effort to resolve amicably by direct informal negotiation any disagreement or dispute arising between them under or in connection with the Contract.

If, after twenty-one (21) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the Purchaser or the Supplier may give notice to the other party of its intention to commence arbitration, as hereinafter provided, as to the matter in dispute, and no arbitration in respect of this matter may be commenced unless such notice is given. Any dispute or difference in respect of which a notice of intention to commence arbitration has been given in accordance with this Clause shall be finally settled by arbitration. Arbitration may be commenced prior to or after delivery of the Goods under the Contract.

The dispute settlement mechanism/arbitration proceedings shall be concluded as under:

- (a) In case of Dispute or difference arising between the Purchaser and a domestic supplier relating to any matter arising out of or connected with this agreement, such disputes or difference shall be settled in accordance with the Indian Arbitration & Conciliation Act, 1996, the rules there under and any statutory modifications or re-enactments thereof shall apply to the arbitration proceedings. The dispute shall be referred to the Director General, Council of Scientific & Industrial Research and if he is unable to unwilling to act, to the sole arbitration of some other person appointed by his willing to act as such Arbitrator. The award of the arbitrator so appointed shall be final, conclusive and binding on all parties to this order.
- (b) In the case of a dispute between the Purchase and a Foreign suppler, the dispute shall be settled by arbitration in accordance with provision of sub-clause (a) above. But if this is not acceptable to the supplier then the dispute shall be settled in accordance with provisions of UNCITRAL (United Nations Commission on International Trade Law) Arbitration Rules.

The venue of the arbitration shall be the place from where the purchase order or contract is issued.

Notwithstanding any reference to arbitration herein,

- (a) The parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
- (b) The purchase shall pay the Supplier any monies due the Supplier.

#### Specification of Micro Balance

1. Scope and Applicability: The microbalance will be used to weigh 47 mm aerosol filter substrates before and after sample collection. Thus, the weighing pans provided with the system must be of appropriate size.

#### 2. General Features

- The system shall be complete in all respect and ready for operation as per specification.
- The system shall be new and of latest model.
- The installation requirement and environment required for installation and operation of Microbalance System should be clearly specified by the bidder/supplier.
- The system should be compact and rugged.
- Complete set of operational and technical manual should be provided.
- The vendors must demonstrate that the quoted system meets the specified requirements at our facility within stipulated time frame during technical evaluation of the bids. This is an essential requirement of the tender.
- Equipment operational training to be provided to minimum 2 persons at our lab where the systems will be installed.
- Minimum three years warranty is required on all the parts of machine.
- Instrument must have electrical compatibility with the Indian power outlet in terms of voltage, phase and current.
- Vendor must provide the two letters of satisfaction from the reputed government national institutes or research organization where the quoted microbalance is installed and running smoothly or provide two peer-reviewed research articles reporting studies in which the quoted microbalance has been used.
- Easy access to elements and controls, simple maintenance and servicing.

#### 3. Essential Accessories

The vendor should quote all the essential accessories required to make it a self sufficient, independent unit and to meet all the functionality of the balance. The vendor should also quote an appropriate charge neutralizer to neutralize charge on ambient aerosol particles collected across 47 mm Teflon filter substrates

# 4. Spare Parts

The vendor should quote all the spare parts required for smooth functioning of the equipment at least for three years. The vendor should also clearly mention spare part number, its description and unit price.

# 5. Specifications

Filter weighing balance:

Micro Balance : Technical specifications Weighing range	61
Readability	6.1 gm
	0.001 mg
Repeatability	0.001 mg
Linearity	0.004 mg
Stabilization Time	5 Sec
Eccentricity load	0.004 mg
Weighing system	Hierarchical Password protection, Audit trial function, User management,
	Monitor for minimum sample weight,
Leveling control	Leveling to be done with Interactive operator guidance on the display.
Self-calibration	Automatic time- and temperature-dependent calibration
	function, storage of calibration
Display	High resolution 5.7 " graphical display
user-definable records/printouts	GLP-compliant and Configurable printouts
Operator guidance	Easy-to-understand menu guidance with short text prompts.
Weighing pan	Dia 50 mm Standard ,Optional 75 mm & 90 mm
Draft Shield	Draft shield for weighing filter .Design to minimize the effect of static electricity.
Printer interfaces Separate	RS-232,USB,Ethernet interfaces ,SD card reader
Microbalance to preferably include programs for	<ul> <li>Minimum sample weight according to USP</li> <li>Automatic calibration   adjustment function, individual identifiers,</li> <li>Density determination, statistics, calculations, averaging,</li> <li>Formulation, weighing in percent ,time-controlled functions,</li> <li>Totalizing, DKD measurement uncertainty, second tare memory,</li> </ul>

			weighing, audit trail,
Charge neutralizer		Antistatic system for discharging electrostatically charged aerosol samples (positive or negative) collected on 47mm filter substrates prior to weighing.	